

Operations Committee

2012-04-13 10:00:00.0

Or immediately following the 9:30 Planning Committee meeting, whichever occurs later.

Joseph P. Bort MetroCenter Lawrence D. Dahms Auditorium 101 Eighth Street Oakland, California

The MTC Operations Committee considers matters related to transportation system management and operational activities.

This agenda was updated 2012-04-06 10:05:14.0. It is accurate to the best of our knowledge at that time.

For assistance, please contact Martha Silver, MSilver@mtc.ca.gov, 510.817.5604

This meeting will be [audiocast](#) on the MTC Web site during the meeting, and an [audio file](#) will be available for approximately one month after the meeting date.

Chair

Jake Mackenzie

Vice Chair

Kevin Mullin

Members

Tom Azumbrado+ Dorene Giacomini+ Mark Green Scott Haggerty Anne Halsted Sam Liccardo Jim Spering

Ex Officio

Adrienne Tissier*** Amy Rein
Worth***

Ad Hoc

All Other Commissioners

Staff Liaison

Melanie Crotty

1. Action: Confirm Quorum

Consent Calendar:

2.

Action: Committee Approval

Minutes of March 9, 2012*

a)

- [2a Minutes 03.09.12.pdf](#)

Clipper® Program Contract Actions*

b) Presented by: D. Weir

- [2b Clipper Program Contract.pdf](#)

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- i. **Contract Amendment - Customer Service Center/Transportation Kiosk at Embarcadero BART Station Operations: Nematode Holdings, LLC (\$500,000)**
 - ii. **Contract Amendment - Customer Service Center/Bay Crossings at SF Ferry Building Operations: Nematode Holdings, LLC (\$200,000)**
 - iii. **Funding Agreement Amendment - Customer Service Center at AC Transit Headquarters Operations AC Transit (\$80,000)**
 - iv. **Contract Change Order - Cardholder Support Service Level Standards: Cubic Transportation Systems Inc. (\$200,000/year)**
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Next meeting

2012-05-11 10:00:00.0

Joseph P. Bort MetroCenter

Lawrence D. Dahms Auditorium

101 Eighth Street

Oakland, California

*Attachment sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

**All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

***The MTC chair and vice-chair are ex-officio voting members of all standing committees. A quorum of this committee shall be a majority of its regular non-ex-officio voting members four (4).

+Non-Voting member.

Meeting Conduct: In the event that any public meeting conducted by MTC is willfully interrupted or disrupted by any person or by a group or groups of persons so as to render the orderly conduct of the meeting unfeasible, the Chair may order the removal of those individuals who are willfully disrupting the meeting. Such individuals may be subject to arrest. If order cannot be restored by such removal, the members of the committee may direct that the meeting room be cleared (except for representatives of the press or other news media not participating in the disturbance), and the session may continue on matters appearing on the agenda.

Public Comment: The public is encouraged to comment on agenda items at committee meetings by completing a request-to-speak card (available from staff) and passing it to the committee secretary. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Record of Meeting: MTC meetings are recorded. Copies of recordings are available at nominal charge, or recordings may be listened to at MTC offices by appointment. Audiocasts are maintained on MTC's Web site for public review for at least one year.

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Accessibility and Title VI: MTC provides services/accommodations upon request to persons with disabilities and individuals who are limited-English proficient who wish to address Commission matters. For accommodations or translations assistance, please call 510.817.5757 or 510.817.5769 for TDD/TTY. We require three working days notice to accommodate your request.

可及性和法令第六章： MTC 根據要求向希望來委員會討論有關事宜的殘疾人士及英語有限者提供服務/方便。要便利設施或翻譯協助者，請致電 510.817.5757 或 510.817.5769 TDD / TTY。我們要求您在三個工作日前告知，以滿足您的要求。

Acceso y el Título VI: La MTC puede proveer asistencia/facilitar la comunicación a las personas discapacitadas y a los individuos con conocimiento limitado del inglés quienes quieran dirigirse a la Comisión. Para solicitar asistencia, por favor llame al número 510.817.5757 o al 510.817.5769 para TDD/TTY. Requerimos que solicite asistencia con tres días hábiles de anticipación para poderle proveer asistencia.